

LUXURY VINYL GUIDE




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In a city filled with so many choices, we thank you for choosing us. Your business is truly appreciated and we're grateful for the trust you've placed in us.

We hope you enjoy your Floor & Home goods for many years to come.

Luxury Vinyl flooring, sometimes referred to as resilient flooring, includes luxury vinyl plank, luxury vinyl tile and sheet vinyl products that are available in a wide variety of sizes, styles and thicknesses. Luxury vinyl is created from carefully selected natural and synthetic materials which allow for increased strength and durability for the lifetime of the product.

Luxury vinyl flooring is perhaps the most popular choice of flooring for today's consumer, because of its ability to mimic the look and feel of more expensive options. This product can be installed almost anywhere in your home, meaning you can have the wood-look in areas where wood is not recommended, such as the bathroom or laundry room.



GENERAL CLEANING

With the easy maintenance of a luxury vinyl floor, there is no cause for concern when it comes to spots, spills, or scuffs left by shoes. By observing a few precautions, and with proper care and maintenance, you can ensure that your luxury vinyl floor always looks its best.

- Use a hard surface (brush-less) vacuum, dry mop, and/or sweep your floor regularly (at least once a week)
- Be sure to wipe up spills promptly
- Occasional mopping with a manufacturer recommended cleaning solution may be needed when dirt builds up and sweeping alone is not enough.

Soap or detergent products are not recommended for luxury vinyl floors as they will leave a dulling film on the surface.

**Steam mops are recommended against, and will void any manufacture warranty.*

Note: (if applicable) the adhesive under your floor needs time to thoroughly dry after installation. Therefore, we recommend that you do not scrub or wash your floor for at least three days after it is installed.

*Caution: DO NOT steam clean a vinyl plank floor using a steam mop, use a microfiber mop instead. Even though the PVC material is waterproof, steam can penetrate the floor through the grooves and cause damage. Intense heat will force the planks to bend and warp along the edges.



CLEANING STAINS

The overall stain resistance of luxury vinyl flooring is excellent, and most spills will wipe off quickly and easily with a clean white cloth. Removing certain substances may take a little extra effort.

Always use a clean, white cloth for wiping up stains, and turn it frequently to avoid spreading the stain. Rinse with clean water and allow area to dry. Repeat if necessary.

Manufacturer warranty excludes any urine, feces, or vomit stains other than from pets (domestic dog or cat). Cleaning of the affected area should begin immediately upon discovery using a manufacturer recommended cleaning product. The more time that elapses before removal, the more difficult a stain will be to remove.

PROTECTING YOUR FLOORS

- Use doormats outside each entrance to your home to prevent dirt, sand, grit, and other substances such as oil, asphalt, and driveway sealer from being tracked onto your floor.
- Use non-staining mats on your floor. Do not put rubber-backed, latex-backed, or coco fiber mats on your floor because they may stain or damage the surface.
- Close your curtains or blinds where direct sunlight hits the floor. A combination of heat and sunlight causes most home furnishings, including luxury vinyl floors, to fade, discolor or expand.
- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least 1" in diameter, made of non-pigmented hard plastic, and rest flat on the floor.
- Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or greater are recommended for all movable furniture. Make sure any floor protectors made of metal are rustproof. Replace your narrow dome furniture rests with wide-bearing ones.



- If you need to move heavy furniture and/or appliances (such as your refrigerator), across the floor, always use strips of wood or hardboard runways to protect the floor (even if you have an appliance dolly or if the heavy objects are equipped with wheels or rollers).

WATERPROOF VS WATER RESISTANT

Many types of vinyl flooring are waterproof and/or highly water resistant. Both terms refer to a material that can prevent or repel water which is great for rooms such as bathrooms or kitchens. However, they're not interchangeable terms.

Waterproof refers to a permanent material, which means water won't penetrate the flooring, no matter how much time goes by. A water-resistant floor refers to how flooring material protects flooring substrate from water infiltration. The floor plank or tile is warranted to be waterproof and the structural integrity of the floor plank or tile will not be significantly diminished by exposure to liquid for the life of the product. Your luxury vinyl floor will resist liquid damage under normal use for the length of the warranty, including damages caused from damp mopping and topical spills provided spills are promptly removed.

Additionally, your luxury vinyl floor will not discolor, deform or damage from moisture. The limited warranty does not apply to damage caused by water or moisture in the subfloor or underneath the flooring, including but not limited to damage from subfloor hydrostatic pressure or other conditions that result in water or moisture being under the floor. It does cover topical moisture. As long as the water does not flow over the edge of the surface (edge of the room, cut boards, etc.) it will evaporate before passing between the planks to the subfloor or damaging the planks.



Water resistant flooring can't hold up to large spills, flooding, or heavy moisture, it holds up great to small, occasional spills. Most hard flooring options are designed to handle at the very least a little bit of water on top that gets cleaned up quickly, even hardwood. Water-resistant usually means moisture needs to be cleaned up within 30 minutes. If the water is not cleaned up and the flooring allowed to dry, there is still the chance of it permanently damaging your floors.

These definitions may also vary among manufacturers. To be certain of the water resistance level in a product, be sure to consult the manufacturer's warranty.

IN-FLOOR RADIANT HEATING SYSTEMS

The thermostat control for the radiant heating system must be connected and calibrated by a knowledgeable electrician. Coyle assumes no responsibility in completing that action.

Following completion of your flooring installation it's best to allow grout to fully cure, and recommend that you wait 30-days before using your radiant heating system. (Grout use applies to some installations of luxury vinyl tile.)

To best acclimate your radiant heated floor, a gradual 'warm-up' is suggested. It is recommended that the floor temperature is increased by increments of 3 degrees every day, until the floor temperature matches the ambient temperature of the room(s) where it's installed.





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